



# AWARD® Interaction

The AWARD® Interaction module enables the secure exchange of information between buyers and suppliers. For bidders, it allows the secure submission of tender responses directly into AWARD®, providing a controlled and streamlined mechanism for receiving bids and their subsequent evaluation. For buyers it enables effective and efficient management of data and workflow with suppliers.

AWARD® Interaction provides an environment in which buyers and suppliers can share data, edit documents and manage clarifications. It is quick and easy to deploy with an intuitive interface and full user management and reporting capabilities. The Interaction module is sometimes deployed alongside a client’s eSourcing suite; with AWARD®’s integration capability enabling a seamless user experience.

This secure method of exchanging data increases efficiency by ensuring submissions are in a consistent format. The evaluation and analysis of bids is structured and follows a reliable process and methodology that reflects an organisation’s internal guidelines.

Intuitive communication tools ensure clarification questions from the bidder community are efficiently managed, and that accurate, clear and timely responses are sent. This results in a transparent process reducing the risk of challenge.

- Secure, resilient cloud data environment
- Allows secure document transfer
- Enables bidder access to tender documents
- Allows bidders to respond on-line and submit their bids electronically
- Supports clarifications and issues management processes
- Clarification management

## Plan

## Prepare

## Execute



Procurement solutions to deliver the best possible outcome

## Secure

- Secure document transfer of sensitive documentation
- Secure data storage
- Bidder acknowledgement function ensures external users accept terms and conditions before accessing the project
- External user permission management

## Collaboration

- Provides a collaborative space for all bidder interaction
- Clarification management includes internal workflow for SME contribution and internal approval
- Built-in incumbent capability reducing the risk of sensitive data being accessible to the wrong user

## Communication

- Clarification management tools for Project Managers
- Clarification audit trail to ensure the bid process is fair
- Secure, safe, easy to use
- Ability to control when and for how long bidders can create new clarifications

## Efficient management

- Bid upload capabilities direct to a specified project
- Offline response submission functionality for Bidders
- Document access management
- Online real-time access
- Workflow management to ensure project processes follow best practice guidelines
- Paper, post and administration savings
- Full reporting capabilities

## Efficient workflow

- Bidder support desk
- Guide the bidder through the tendering process
- Quick to deploy
- Time-bound sealed response capability

## Audit and transparency

- Report on Supplier activities and communications
- Complete event log audit trail
- Sealed responses to ensure Supplier bids are not accessed prior to tender deadlines

## Bidder/Supplier submission tools

- Management tools to assist bidders in efficiently managing their bids
- Upload confirmation and submission progress indicators
- Review and self-evaluation of submissions
- Reporting tools to analyse progress, communication, tender documents
- Intuitive interface – minimal training is required
- Clear communication tools for clarifications and notifications – delivering accurate responses

