

AI Evaluator Assist

AI support for more consistent and defensible procurement decisions

AI Evaluator Assist is an embedded AI capability within AWARD® that helps strengthen the evidence underpinning procurement decisions.

It supports evaluators in producing clear, consistent and well-evidenced rationales by identifying potentially subjective or emotive language and providing guidance to improve clarity, tone and, professionalism.

The capability supports how evaluation decisions are documented, not how they are made, preserving full human judgement and control throughout the process.

Potential issues found

The text is subjective and emotive (e.g., "I don't like this supplier") and presents potential bias based on personal preference rather than evidence against the stated evaluation criteria. It also makes an unsubstantiated value judgement about cost ("far too much for what they do") without referencing comparable quotes, scope, performance outcomes, or track record evidence.

- What specific evidence from previous projects (e.g., delays, defects, safety/compliance issues) supports your concern about their performance?
- What data supports the cost concern (e.g., like-for-like quote comparisons, overruns versus contract, or higher rates without added scope)?
- Can you link your concerns directly to the evaluation criteria (similar project experience, references, certifications) rather than personal preference?

Example of AI Evaluator Assist in use within AWARD®

Why it matters

Evaluation is one of the most scrutinised stages in procurement.

Even where scoring is robust, variability in written rationale can weaken the evidence used to support moderation, audit and challenge. In many cases, the risk does not sit in the decision itself, but in how clearly that decision is evidenced.

Stronger, more consistent evaluation narratives help build confidence in the integrity of the procurement process.

What AI Evaluator Assist does:

- ✓ Improves clarity in written rationales
- ✓ Highlights subjective or emotive language
- ✓ Supports alignment with evaluation criteria
- ✓ Encourages greater consistency across evaluators
- ✓ Strengthens audit-ready documentation

What it doesn't do:

- ✗ Assign scores
- ✗ Replace evaluator judgement
- ✗ Alter evaluation responses
- ✗ Make procurement decisions

Governed AI, greater confidence

Evaluator Assist is designed for regulated procurement environments where transparency, accountability and governance are essential.

All guidance remains visible and optional, operating fully within evaluator control. No content is changed automatically and evaluation content is not used to train external models.

Evaluator Assist is disabled by default and enabled only on request.

By strengthening the consistency and quality of evaluation evidence, Evaluator Assist supports more robust moderation, stronger assurance outcomes and greater confidence in procurement decisions under scrutiny.

AI Evaluator Assist is integrated directly in AWARD®, with no additional tools, training, or process changes.

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