



Adra Tai Cyf (Adra Housing)

Streamlining & Simplifying Multi-Lot Procurement

Overview

Adra Tai Cyf (Adra Housing) were facing a pressing challenge with a complex project that required rapid turnaround and precise management.

It involved building supplies across seven regional zones in Wales, each comprising approximately 17 lots. The scale and intricacy of this project required a robust solution.

Key Challenges - Why AWARD® was Chosen

- A significantly large and complex project, with multiple lots and dual evaluation requirements, creating a high-risk, complex procurement.
- Spreadsheets were unsuitable due to high risk of error and inefficiency, creating a need for a centralised platform to reduce delays and workload.

How Commerce Decisions Supported the Project



- Centralised procurement data improved reporting, reduced risk, and enabled a faster, more streamlined evaluation process.
- Clear visibility of progress and status improved control and organisation across a complex process, keeping the team on track.
- Strong hands-on support ensured smooth delivery, including uploads, system setup, and responsive assistance under tight deadlines.
- Evaluator tasks were streamlined by centralising information, managing access, improving communication, and tracking progress in one place.

Outcomes

Rapid Implementation: Set up AWARD® in under two weeks, enabling a fast move from spreadsheets and a sourcing tool to a robust procurement solution.

Efficient Evaluation: Supported evaluation of 17 lots per zone across seven zones, covering quality and price assessments within a 2–3 week window.

Centralised Management: Brought all procurement data into one platform, reducing the risk and complexity of managing multiple spreadsheets.

Streamlined Reporting: Delivered clear scoring reports and transparent feedback, improving communication and simplifying supplier engagement.

Seamless Integration: Integrated all documents from Adra's e-sourcing tool into AWARD®, ensuring a smooth and consistent evaluation process.

Exceptional Support: Provided behind-the-scenes support including document management and system adjustments, keeping delivery on track and meeting tight deadlines.



“Without AWARD® we would have found it very hard pressed to have completed the project.”

Martin Burger, Head of Frameworks, Adra Tai Cyf (Adra Housing)